Texas Health and Human Services Commission (HHSC)

- Personal Care Services (PCS)
  - Texas is one of the few states that claims PCS as a direct medical service so it is more scrutinized and less understood.
  - PCS are provided to assist student with a disability or chronic health condition so they may benefit from school/education services.
    - Additional assistance outside what every other student needs.
Documentation

- HHSC continues to have internal discussions to provide more direction concerning documentation.

- Random Moment Time Study (RMTS) response documents what the participant is doing at that exact moment (60 seconds).
  - Need to do a better job in documenting what the participant is doing (PCS).
  - HHSC is working to create better information to start with (working with legal).
  - HHSC created better questions to walk participants through the process.

Office of Inspector General (OIG) Centers for Medicare and Medicaid Services (CMS) Audit

- Audit findings-
  - Insufficient information
  - Responses do not indicate what direct medical services were provided

- Too much information
  - Responses are not limited to what takes place in 60 seconds
Office of Inspector General (OIG) Centers for Medicare and Medicaid Services (CMS) Audit

- What PCS are you doing?
  - If the student has a 1:1, why are you there?
  - Providing PCS by monitoring, cuing, rereading because the student has ADHD and it has to be read 3 times before the student comprehends it.
- PCS documentation should describe the additional assistance provided and why it’s needed.
- Coders follow-up questions serve to minimize the problem of too little or too much information.
  - Extends time to complete & code moment
  - Requires staff to check emails & respond

SHARS Cost Reports

- 2016 SHARS Cost Reports
  - 790 submitted and all will be reviewed
    - Not much time to review so please reply quickly when contacted.
- 2017 SHARS Cost Reports
  - 815 participating districts
    - Cost information will be used for rebasing SHARS interim rates for federal fiscal year 2021.
    - Corrections will be accepted for 60 days after due date (April 1)
      - When the cost report is returned to you, HHSC can only return for 14 calendar days.
Third Party Liability (TPL)

• Prior to October 2017, SHARS claims were exempt from TPL. This has changed and HHSC now uses the pay & chase methodology. HHSC pays any co-pay associated with claims paid by other insurance of a SHARS client; there should be no charge to client or district.
• No known impact to client benefits/insurance plans/services as a result of this directive.
• As part of FAPE should be no cost to client.
  – If LEAs find out there is a negative impact, let HHSC know.
  – Explanation of benefits (EOB) shows what was paid but there should be no charge to client.

Contact

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